



## CERTIFICATE ISSUANCE POLICY

### RELEVANT STANDARD(S):

*National Vocational Education and Training Regulator (Compliance Standards for NVR Registered Training Organisations and Fit and Proper Person Requirements) Instrument 2025 – Division 2. Integrity of Nationally Recognised Training Products*

*AQF Qualifications Issuance Policy, Student Identifier Act 2014, and Nationally Recognised Training (NRT) Logo Conditions of Use Policy*

### PURPOSE

Core Skills Training Services is committed to providing quality training and assessment in accordance with the Standards for Registered Training Organisations (RTOs) 2025. This policy provides the framework and general principles for issuing certification documentation in Core Skills Training Services.

Core Skills Training Services ensures that all AQF certification documentation is issued in accordance with the AQF Qualifications Issuance Policy, the Student Identifier Act 2014, and the Nationally Recognised Training (NRT) Logo Conditions of Use Policy.

### SCOPE

Core Skills Training Services ensures that:

- AQF qualifications and Statements of Attainment issued are within its scope of registration.
- Certification documentation is issued only to VET students who have met the training product requirements.
- Certification documentation is issued within 30 calendar days of the VET student:
  1. Completing the qualification, or
  2. Withdrawing after completing one or more units of competency, AND
  3. Paying all agreed fees for the training product.
- A verified Unique Student Identifier (USI) is required before issuance, unless an exemption applies.
- Certification records are securely maintained and accessible to current and past VET students.



## POLICY PRINCIPLES

### Issuing Certification Policy

- Core Skills Training Services issues AQF certification documentation **within 30 calendar days** if:
  - The VET student has completed the qualification **OR** withdrawn after completing one or more units.
  - All agreed fees have been paid.
- Certification **must not** be issued if the VET student has outstanding agreed fees.
- Certification **must not** be issued if the VET student's USI is not verified (unless exempt under the **Student Identifiers Act 2014**).

### Verified Unique Student Identifier (USI)

Core Skills Training Services requires all VET students to supply a USI verified by the Commonwealth Registrar before any certification documentation can be issued. Only official USI identifiers are used, which may be verified here: <https://portal.usi.gov.au/org/>.

Exemptions to the USI requirements may apply to international VET students studying offshore and outside of Australia.

Any VET student who requests exemption from the USI shall be notified that any completion results and records will not be available through the Commonwealth Registrar.

VET students' USIs are subject to privacy requirements.

### Certification Record-Keeping & Reporting

Core Skills Training Services will:

1. Maintain registers of all AQF qualifications it is authorised to issue and of all AQF qualifications and Statements of Attainment issued.
2. Retain certification records for thirty (30) years.
3. Ensure certification records are accessible to past and current VET students upon request.
4. Report issued qualifications and Statements of Attainment to the VET Regulator as required.



## Issuing Qualifications / Testamurs

All VET students who have completed a training program which leads to the award of a full AQF qualification will receive:

1. a testamur; and
2. a record of results.

Each AQF qualification issued will comply with the 'AQF Qualifications Issuance Policy' and 'Clause 11. Issue of VET qualifications and VET statements of attainment', and will:

- a) include the following information:
  - i) the name, RTO code and logo of the issuing organisation
  - ii) the code and title of the awarded AQF qualification
  - iii) the NRT Logo in accordance with the NRT Logo Conditions of Use Policy
  - iv) the authorised signatory
  - v) the issuing organisation's seal, corporate identifier or unique watermark
  - vi) the words 'The qualification is recognised within the Australian Qualifications Framework' or any AQF logo authorised by the AQF Council
- b) include the following information where applicable:
  - i) the industry descriptor, e.g. Engineering
  - ii) the occupational or functional stream, in brackets, e.g. '(Fabrication)'
  - iii) where relevant, the words, 'achieved through Australian Apprenticeship arrangements'
  - iv) where relevant, the State/Territory Training Authority logo (only where use of the logo is directed by State/Territory Training Authorities)
  - v) where relevant, the words, 'these units/modules have been delivered and assessed in <insert language>' followed by a listing of the relevant units/modules

## Issuing Statement of Attainment

Each statement of attainment issued will comply with the 'AQF Qualifications Issuance Policy', 'Clause 11. Issue of VET qualifications and VET statements of attainment', and will:

- a) include the following information:
  - i) the name, RTO Code and logo of the issuing organisation
  - ii) a list of units of competency (or modules where no units of competency exist) showing their full title and the national code for each unit of competency
  - iii) the NRT Logo in accordance with the NRT Logo Conditions of Use Policy

- iv) the authorised signatory
  - v) the issuing organisation's seal, corporate identifier or unique watermark
  - vi) the words 'A statement of attainment is issued by a Registered Training Organisation when an individual has completed one or more accredited units or modules'
- b) include the following information where applicable:
- i) the words 'These competencies form part of [code and title of qualification(s)/course(s)]'
  - ii) the words, 'These competencies were attained in completion of [code] course in [full title]'
  - iii) where relevant, the State/Territory Training Authority logo (only where use of the logo is directed by State/ Territory Training Authorities)
  - iv) where relevant, the words, 'these units / modules have been delivered and assessed in <insert language>' followed by a listing of the relevant units/modules.

## Use of Logos

Core Skills Training Services abides by NRT Logo Conditions of Use Policy.

AQF logo will be used on all AQF documentation issued by Core Skills Training Services.

AQF logo must NOT be used on non-nationally recognised training certification issued by Core Skills Training Services.

## Replacement of Certification Documentation

Core Skills Training Services provides replacement certification upon written request and identity verification. Replacement certification documentation will incur a fee of **\$50 per request**.

## MONITORING AND IMPROVEMENT

All practices for issuing certification documentation are monitored by the CEO of Core Skills Training Services. Areas for improvement identified are lodged in the Continuous Improvement Register, reviewed and acted upon.



CORE SKILLS  
TRAINING SERVICES

# Core Skills Training Services

RTO #46481 | ABN 48 670 434 125

## VERSION CONTROL

| Version Control Table |                          |                               |         |                        |                  |
|-----------------------|--------------------------|-------------------------------|---------|------------------------|------------------|
| Date                  | Summary of Modifications | Modified by                   | Version | Date of Implementation | Next Review Date |
| 27/10/2025            | Document creation        | Core Skills Training Services | v. 1.0  | 22/10/2025             | 21/10/2026       |

## RTO INFORMATION

| RTO INFORMATION  |                                    |
|------------------|------------------------------------|
| Document Name    | Certificate Issuance Policy v1.0   |
| RTO/Company Name | Core Skills Training Services      |
| ABN              | 48 670 434 125                     |
| RTO Code         | #46481                             |
| Phone            | 0406 380 390                       |
| Email            | admin@csts.com.au                  |
| Manager          | CEO                                |
| Website          | www.csts.com.au                    |
| Address          | 90 Birdwood Street Innaloo WA 6018 |